



Novobanco recognized as Best Commercial Bank and Most Sustainable Bank in Portugal at the 2025 International Banker Awards

Portugal - November 20, 2025 - Novobanco has been distinguished as Best Commercial Bank and Most Sustainable Bank in Portugal at the 2025 International Banker Awards, a recognition of the bank's strong commercial performance, customer-focused innovation, and leading role in advancing sustainable finance in the Portuguese market.

These awards highlight novobanco's role as a strategic partner to Portuguese families and companies. With a balanced loan portfolio - 42% credit to individuals and 58% to corporates - the bank supports from families to small business, SMEs and large corporates with tailored financial solutions and an increasingly digital customer experience.

Novobanco is also strengthening its contribution to sustainable development. The bank committed to €2 billion in green financing between 2024 and 2026, having already exceeded this target in 2025. Investments focus on high-impact areas, including energy-efficient buildings and green mortgages, renewable energy projects, industrial electrification and energy efficiency, and electric and hybrid mobility.

The bank was the first in Portugal to have its decarbonisation targets validated by the Science Based Targets initiative (SBTi). It also offers Portugal's first fully carbon-neutral bank account, as well as more than 1,500 ESG investment products under SFDR Articles 8 and 9.

Innovation and digital transformation remain key enablers. Novobanco is deploying artificial intelligence across more than 50 use cases, improving fraud detection, speeding up customer service, and supporting more personalised solutions for clients.

These awards confirm the progress of novobanco's strategy and the commitment of its teams, reinforcing the bank's ambition to combine commercial excellence with responsible and sustainable banking. They also reflect novobanco's mission to support families and companies - strengthening customer experience across all channels while embedding sustainability at the core of its operations.



novobanco

About novobanco

Novobanco is the fourth largest bank in Portugal, serving 1.7 million customers, with assets of €44 billion and a 9.3% market share as of September 2025. Its omnichannel model offers a complete and seamless banking experience — blending secure digital platforms with a proximity-based distribution network of 289 branches and 20 corporate centers nationwide.

With a team of 4,111 professionals, novobanco prioritizes training, innovation, and community engagement through a range of social, cultural, and financial inclusion programs.

In June 2025, a memorandum of understanding was signed for the acquisition of novobanco by BPCE, the second-largest bank in France and the fourth-largest in Europe. This partnership positions novobanco within a leading European financial group, expanding its capacity to support families, businesses, and Portugal's broader economic growth in a sustainable and responsible way.